



Announcing CM6

With the changing environment for service providers in mind, Data Diction has created CM6 to provide flexible and cost effective client management. With almost

20 years experience in the community sector, we have a very good understanding of the needs of small to medium service providers. We currently provide systems to well over 100 organisations. These include Local Government authorities, Carer Respite Centres and many other NGOs.

⇒ Low cost but powerful

⇒ CHSP, CRCS, HACC, Disability, DEX compliant

⇒ Unlimited user network licence

⇒ Price includes support and all upgrades

⇒ Training available

CM6 represents an opportunity for service providers to gain the benefits of a powerful computer based Client Management system without the high cost that often attaches to these systems. See over for a list of some of the key features of the new system.

CM6 is aimed at small to medium organisations with the need to report under DEX or MDS for CHSP, HACC, Disability and

Carer programmes. Integrated DEX and MDS file generation is included which means you do not need to use HADS or the DEX Portal to log data.



For more information contact Data Diction at

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or call Rod Sharples on 0409 369 416.



CM6 Key Features

<i>Multiple funding contracts</i>	Track assistance provided under multiple CHSP, CRCS, HACC, Disability and other funding sources in the one database. Track service provided either directly or brokered to other organisations.
<i>Multiple service outlets</i>	Multiple service outlets each with its own enrolled clients, staff and funding mix can be established. Groups of clients may be managed as efficiently as a single client.
<i>Staff and Volunteers</i>	Keep detailed records of your staff and volunteers as well as clients.
<i>Call Logging</i>	Log all enquiries you receive in one central location. Information captured may progress to client or case records.
<i>Highly customizable</i>	The main records in CM6 eg clients, cases, workers etc are all highly customizable. This allows you to collect all the data you want not just the minimum you need to report.
<i>High security data encryption</i>	All data is encrypted to a very high security level to protect privacy of client information. All access to data is via personal staff user accounts which can be individually restricted in the access available.
<i>Integrated document storage system</i>	To assist a move to a paperless office, or just to provide quick access to important documents, CM6 can encrypt and attach any file or document to client records. Attached photos can viewed in a gallery.
<i>Mailmerge template management</i>	Maintain a suite of standard letters of your own design which can be merged with client or service data as required.
<i>Audit trail for all database changes</i>	Whenever data is changed on CM6 a record is kept of what was changed, who changed it and when it was changed.
<i>Flexible database query tool</i>	In CM6 you can quickly and easily design your own database queries for adhoc statistics or to locate certain types of records. Queries can be saved for re-use and the results can be exported to Excel or mailmerge.
<i>Flexible handling of carers and care recipient records.</i>	Both care recipients and their carers may be represented in CM6 by full client records. These can be flexibly linked into relationships which can vary over time. This allows for natural handling of changes in caring roles over time without duplication of data entry.
<i>Feedback and complaints.</i>	Logging feedback and following up complaints is an important part of running your service. CM6 gives you a centralized place to do that.
<i>MDS generation</i>	CM6 is compliant with MDS 2.0 for both NSW and National submission.
<i>DEX compliance</i>	CM6 is compliant with the DEX reporting system as required by DSS.
<i>System requirements</i>	CM6 requires Windows 7 or higher. Microsoft Word required for mailmerge. CM6 would normally be installed on a server and accessed by local users over a LAN. Remote users are best supported by remote desktop access. Daily backup of the CM6 folder is highly recommended.
<i>Low Cost</i>	CM6 starts at the low price of \$4400 (inc GST) per annum. The price does not vary with number of users or clients and includes telephone and email support and all upgrades.
<i>What it is not</i>	CM6 is a simple, easy to use client management system. It keeps track of funds but will not replace your accounting system. It keeps track of staff and volunteers but will not do automated rostering.